

## Guidelines for Telemedicine and TeleHealth Development in Chile

*A Strategic Public Good for Competitiveness Project – 2018 CORFO InnovaChile*

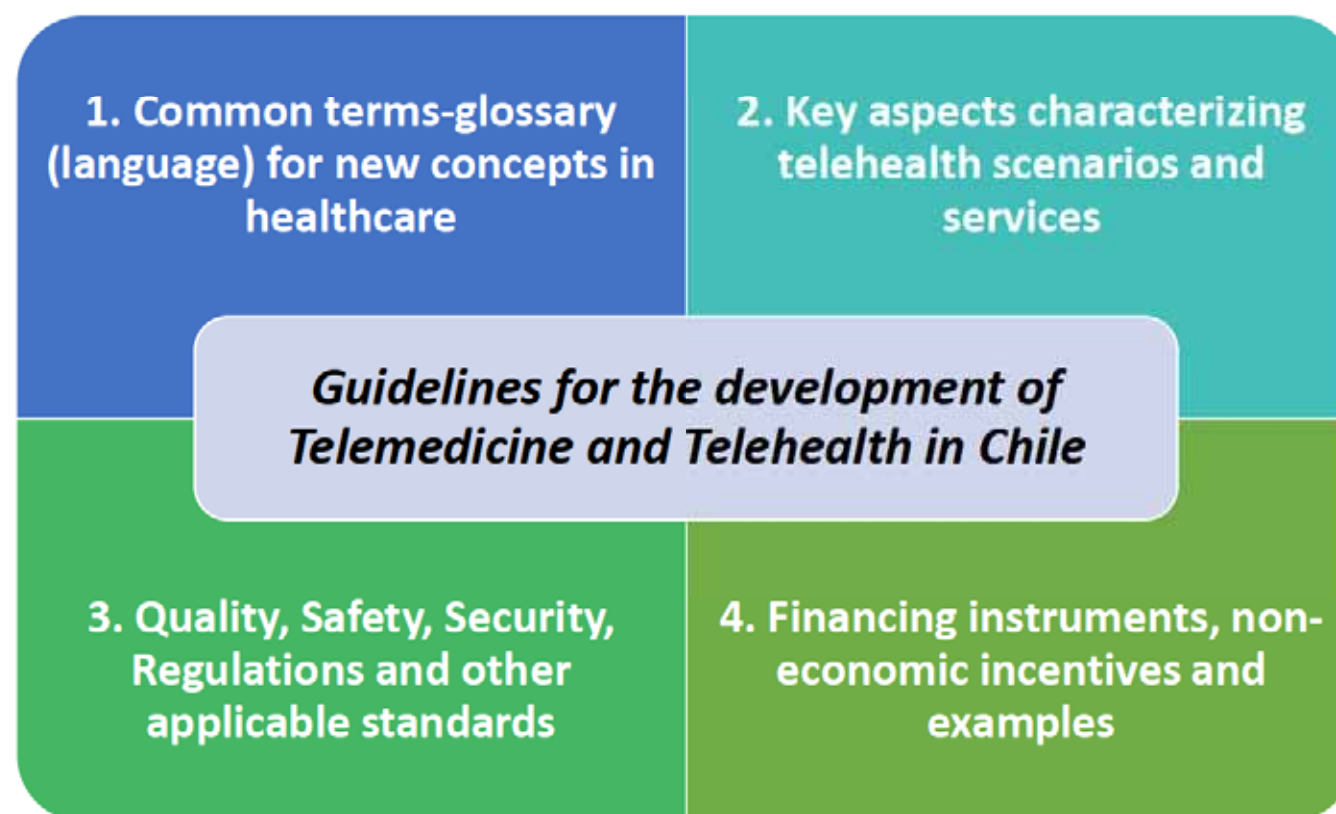
# Guidelines Project Main Goal

*Develop, transfer, disseminate and implement the "**Guidelines for the development of Telemedicine and Telehealth in Chile**" to facilitate and accelerate innovation processes of Chile's public and private healthcare systems, aiming at improving people's access to quality health care and health system's efficiency.*

**Telemedicine as standard-normal practice within a  
Safety and Quality framework**

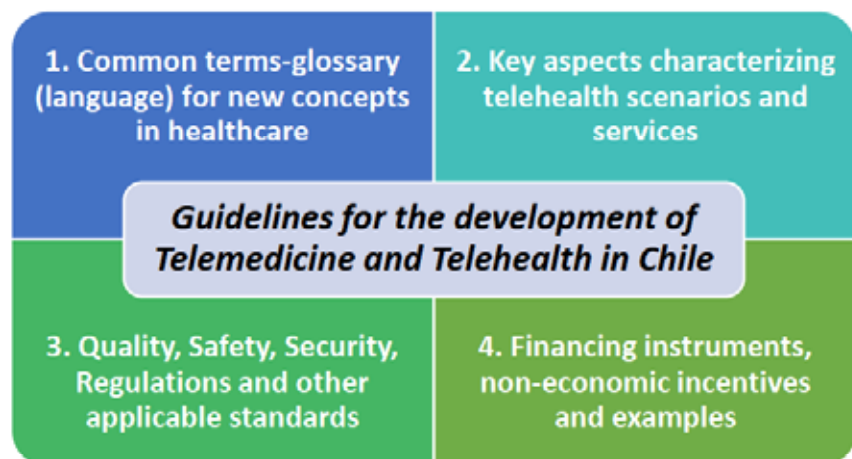
**Guidelines as an innovation catalyst**

# TeleHealth Guidelines in a nutshell



# Benefits for different stake holders

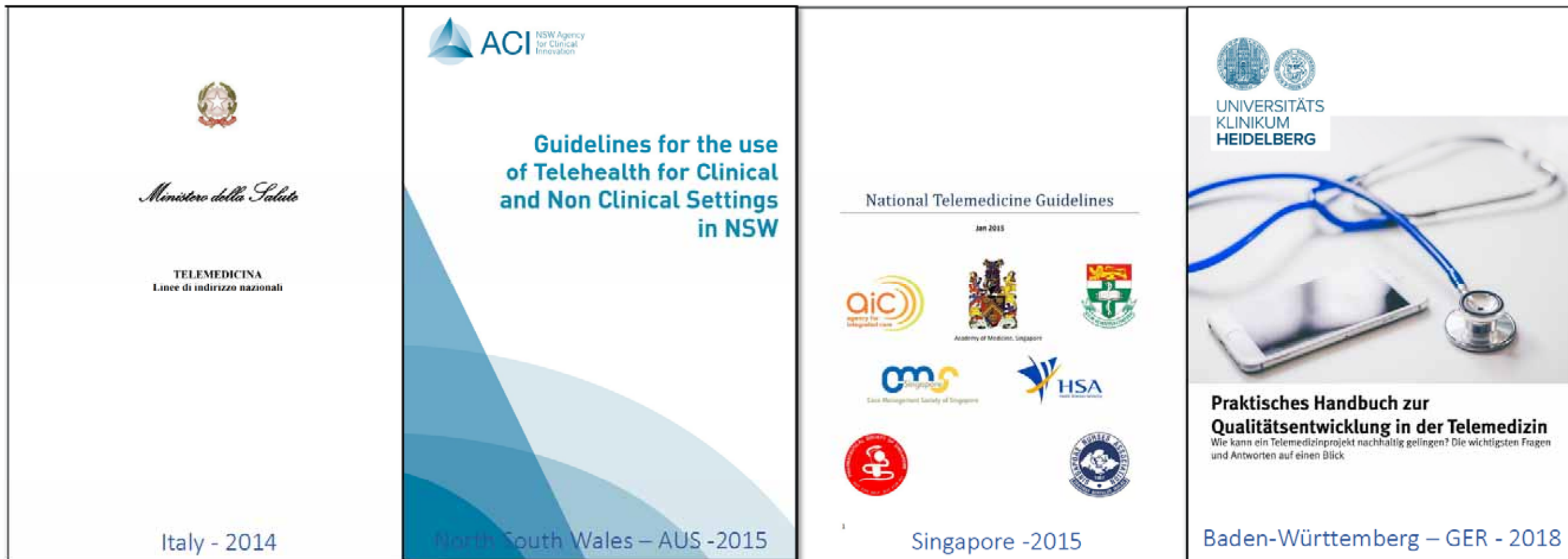
Guidelines as health innovation catalyst



# Other collateral benefits



# TeleHealth guidelines around the world (some)



# Other relevant (partial inputs) among others

Marco de Implementación de un Servicio de Telemedicina

Organización Panamericana de la Salud  
Organización Mundial de la Salud  
América

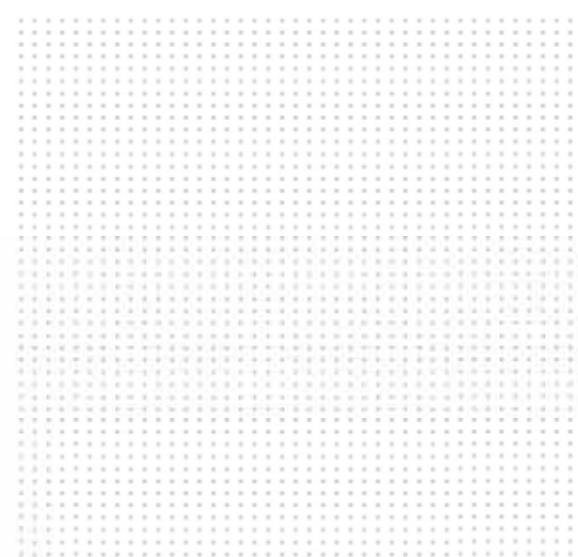
CLASSIFICATION OF DIGITAL HEALTH INTERVENTIONS v1.0

A shared language to describe the uses of digital technology for health

**WHAT IS IT?** The classification of digital health interventions (DHI) categorises the different ways in which digital and mobile technologies are being used to support health systems. It is primarily for public health systems. The Classification Framework aims to provide an accessible and sharing language for health system planners to articulate functionalities of digital health interventions. Also referred to as a taxonomy, this Classification scheme is based on the use of a "Digital health intervention" which represents a discrete functionality of the digital technology to achieve health sector objectives.

**How to use it?** The digital health interventions are organized into the following overarching groupings based on the target primary user:

- Interventions for patients:** Clients are members of the public who are patients or recent users of health services, including health promotion activities. Categories of clients receiving health services are also included in this group.
- Interventions for healthcare providers:** Healthcare providers are members of the health workforce who deliver health services.
- Interventions for health systems:** Health system and resource managers are located in the administration and oversight of public health systems. Interventions within this category reflect managerial functions related to supply chain management, health financing, human resource management.
- Interventions for data exchange:** This category of supporting functionality supports a wide range of activities related to data collection, management, use, and exchange.



Ministerio de Salud  
Gobierno de Chile

Programa Nacional de Telesalud  
En el contexto de Redes Integradas de Servicios de Salud  
Subsecretaría de Redes Asistenciales

Ministerio de Salud - Gobierno de Chile

Manual Series REM  
2018

Conceptual definitions of Telemedicine Series and Sections from 2014 to 2018  
(REM: Monthly Statistical Reports)

Departamento de Estadísticas e Información de Salud

# Project Participants



*Mandator*



Bien Público Estratégico para la competitividad – *Financing 70%*

This project is developed with contributions from the Innovation Fund for Competitiveness  
Este proyecto es desarrollado con aportes del Fondo de Innovación para la Competitividad



Facultad de Medicina  
Clínica Alemana - Universidad del Desarrollo



*Executors*

- Dr. Pedro Ramos (MX)
- Dr. Sergio Pillon (IT)
- Dr. James Marcin (USA)

*International Experts*

Project dev. will also invite/link-to:

- Corfo Technology Hubs
- Corfo Centers of Excellence
- Healthcare Piloting Centers (CePis)
- Regional Telemedicine representatives
- “Hospital Digital” Project leaders

*Other stakeholders*

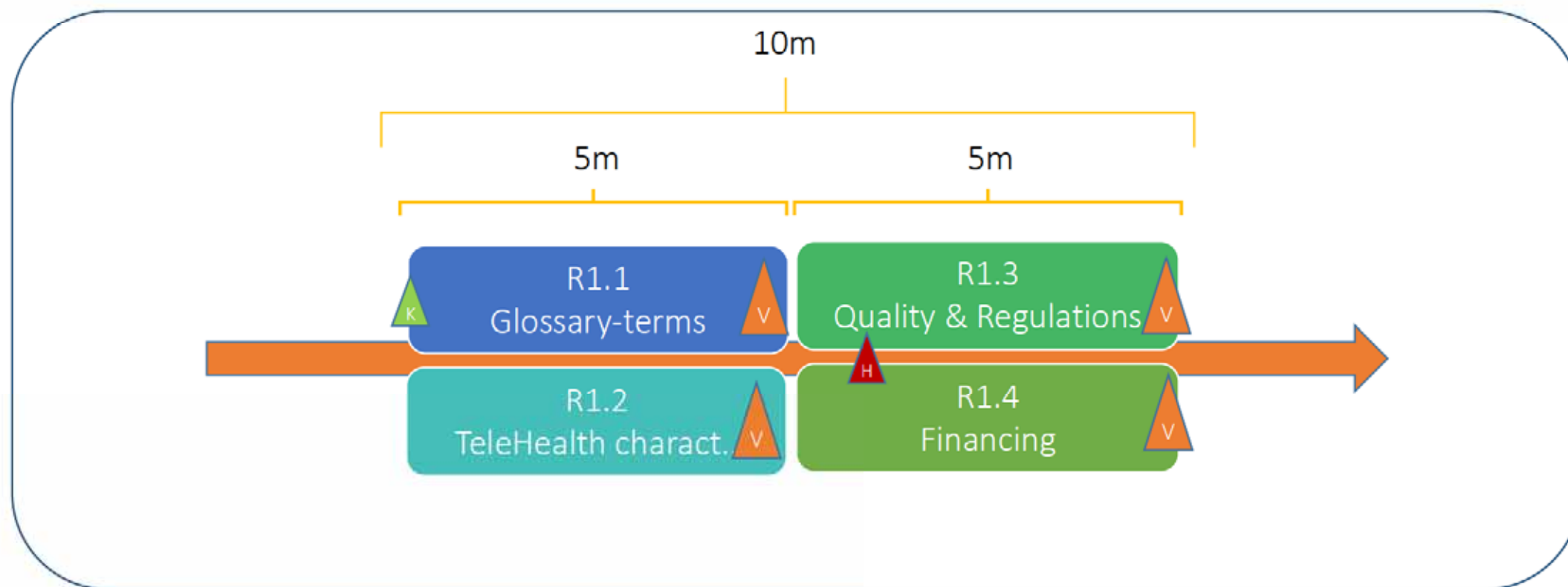


*Letter of interest  
Stakeholder's representatives*

Most important: Project development will be OPEN to ANY individual or other stakeholder willing to participate, MOST WELCOME !  
See presentation slide about participation instances and channels



# STAGE 1: Guidelines development (10 month)

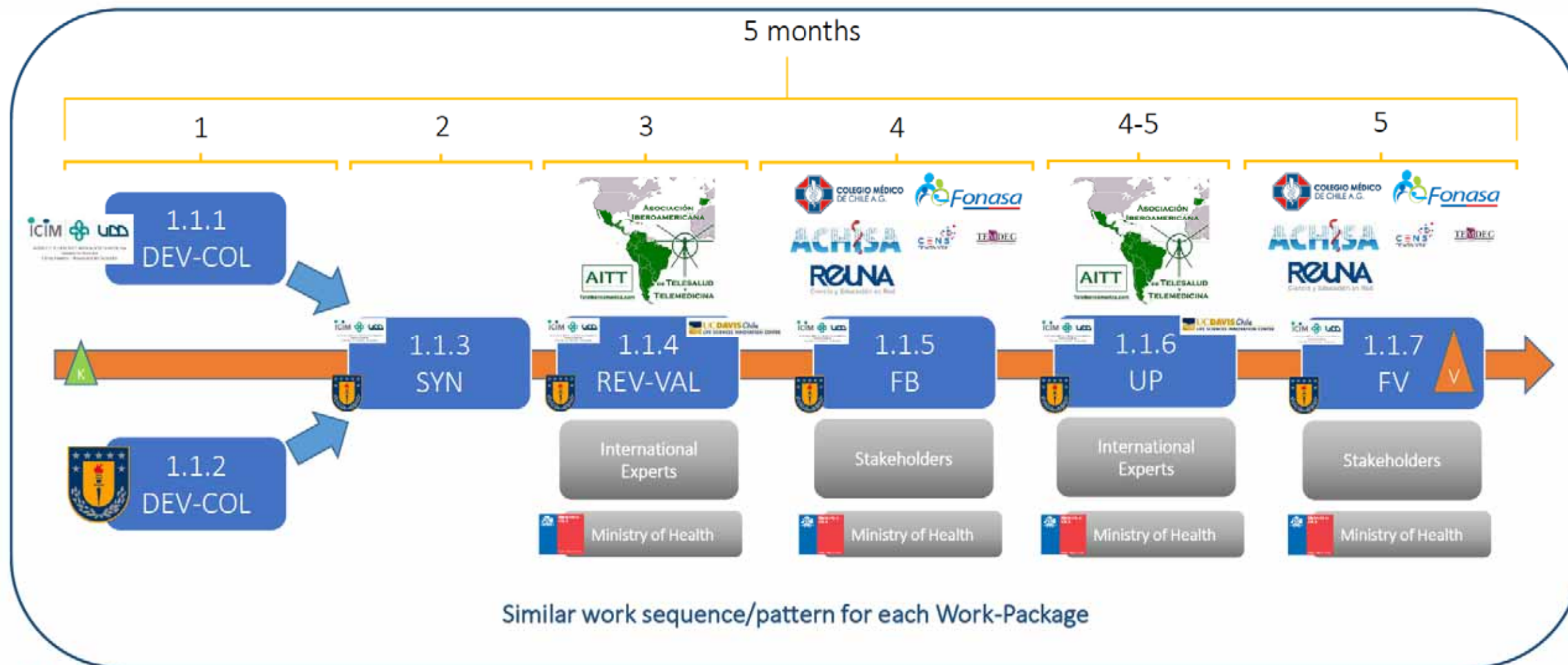


Project Kick-off

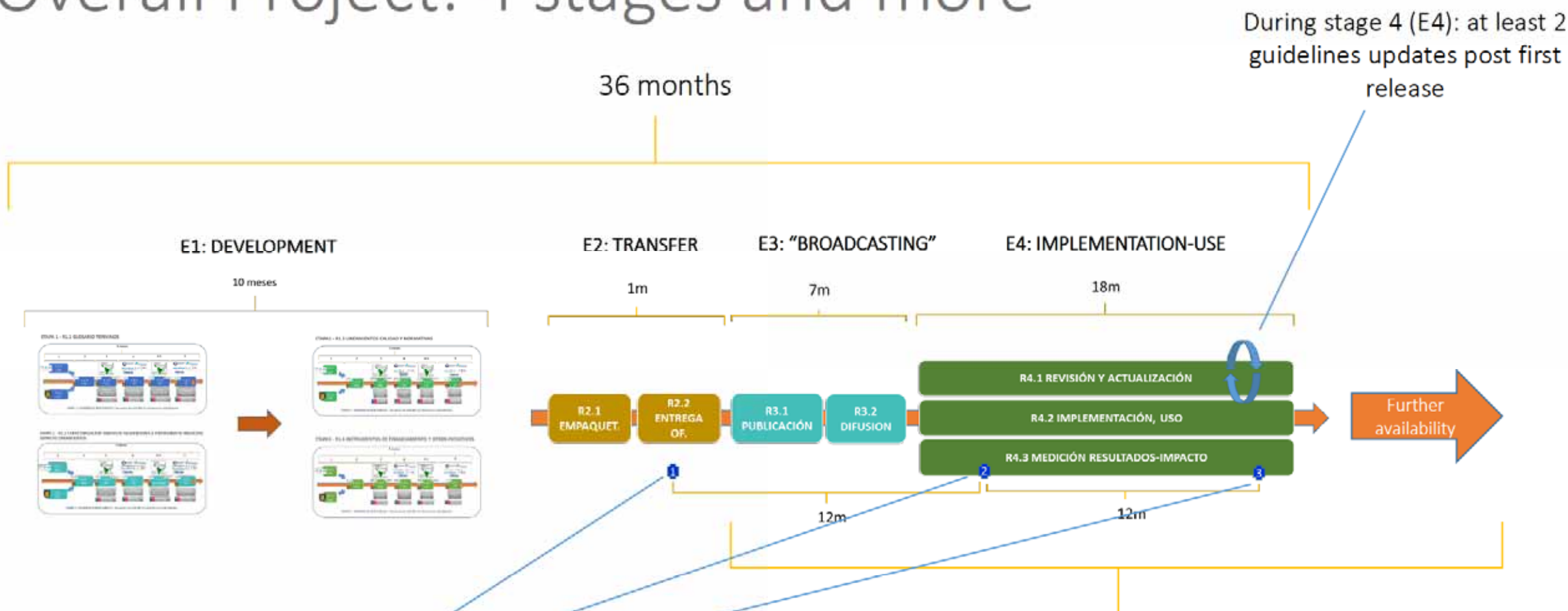
Stakeholder's feedback & validations

Corfo critical review milestone for project cont.

# STAGE 1 - R1.1 GLOSSARY – TERMS (example)



# Overall Project: 4 stages and more



# Participation instances and channels

Instance description	Type	When
Specific public <b>Workshop Calls</b> at every <b>FB</b> (feedback) and <b>FV</b> (final validation) stage for every guideline's work-package development.	Physical/Face-to-face meetings at Executors or Stakeholders facilities.	First workshop call open invitation expected by: <b>March, 2019</b> (or earlier)
<b>Online open discussion platform</b> "FORO SALUD DIGITAL" <a href="https://forosaluddigital.cl">https://forosaluddigital.cl</a> or <a href="https://discourse.forosaluddigital.cl/">https://discourse.forosaluddigital.cl/</a>	Virtual. Asynchronous. Permanent. Public.	<b>Active/available.</b> Choose " <i>Telemedicine</i> " category, label=" <i>lineamientos telesalud</i> " for reading and posting.
Online guidelines development web <b>Project site:</b> <a href="https://lineamientostelesalud.cl">https://lineamientostelesalud.cl</a>	Virtual. Asynchronous. Permanent. Public.	<u>Not active yet (!)</u> Activation expected by <b>January 2019.</b>
TeleHealth Guidelines Development <b>Newsletter</b> subscription: <a href="http://eepurl.com/dPaQn1">http://eepurl.com/dPaQn1</a>	Virtual. Asynchronous. Newsletter news push via e-mail.	<b>Newsletter Registration-subscription already available.</b> First Newsletter issue release by <b>January 2019.</b>
<b>Direct contact</b> CIBM ICIM UDD <a href="mailto:ci3@udd.cl">ci3@udd.cl</a> or <a href="mailto:mauriziomattoli@udd.cl">mauriziomattoli@udd.cl</a>	Virtual. Asynchronous. Permanent.	<b>Active. Anytime.</b> 😊

THANK YOU ! ANY QUESTIONS ?

# TeleHealth Guidelines Development Newsletter subscription



THANK YOU !