

# VISIT REPORT TO TEMDEC

Nancy Gertrudiz Salvador, Mexico

# Objectives

- To understand organization telemedicine events (workflows)
- To identify requirements to support HD clinical videoconferences
- To get practice in technical preparations
- How to prevent technical problems in clinical videoconferences

# Activities

## 1st week

- 22th, Test with China
  - Basic Vidyo Room HD 40
  - Tele-pointer (in house development)
  - Planning VC
- 23th, Welcome from Dr. Shimizu
  - Programming tests
  - Telemedicine Conference. An Guide Introductory Guide for Engineers
  - Planning VC
- 24th, network infrastructure discussion
  - Operating room visit
  - Planning VC
  - Review some reports
- 25th, Doctors meeting
  - Planning VC
  - Prepare presentation

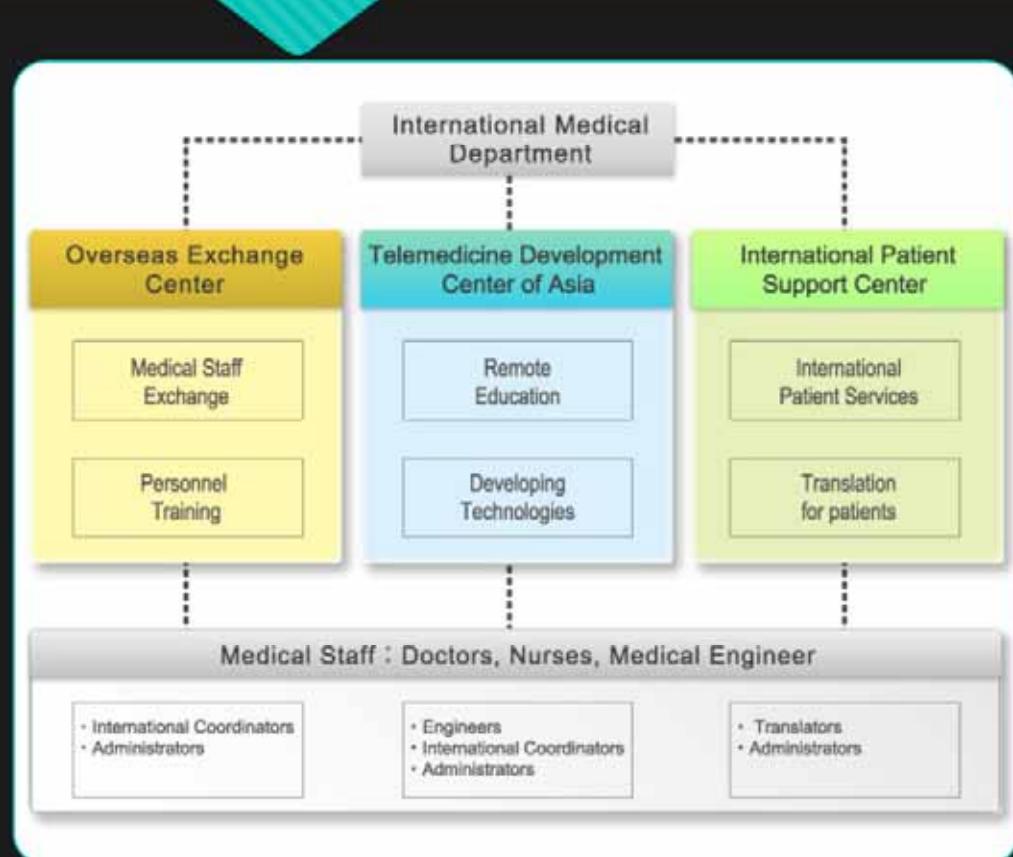
## 2nd week

- 28th, APAN Sessions
  - Prepare presentation
- 29th, APAN Sessions
  - Test with Mexico
  - VC with Chile
  - Test with Brazil
- 30th, APAN Sessions
  - Internet shutdown
- 1st Sept APAN Sessions
  - APAN Sessions
- 2nd Sept APAN Eng Session
  - Test with remote sites

## 3th week

- Prepare presentations, report
- Country reports

# Organization



## ○ Mission

- To respond to all **medical needs** including disaster healthcare services
  - Treatment, research and education
  - State of the art medical care practices

## ○ Objectives

- Building a healthcare system that will **ensure quality of care and providing advanced research**
- Fostering research-minded doctors and promoting further **internationalization**
  - International Patient Support Center to admit foreign patients
  - Overseas Exchange center
  - Telemedicine development center of Asia**
- Pursuing the best medical and healthcare practices
- To satisfy patients and medical professionals**

## Team model

To establish effective and consistent medical communications among Asian countries, using super-fast Internet and advanced technology.



### Doctor (6-PhD)

- 2 professors
- 4 doctors

### Engineer (4)

- 2 PhD
- 2 Engineers

### Coordinator (2)

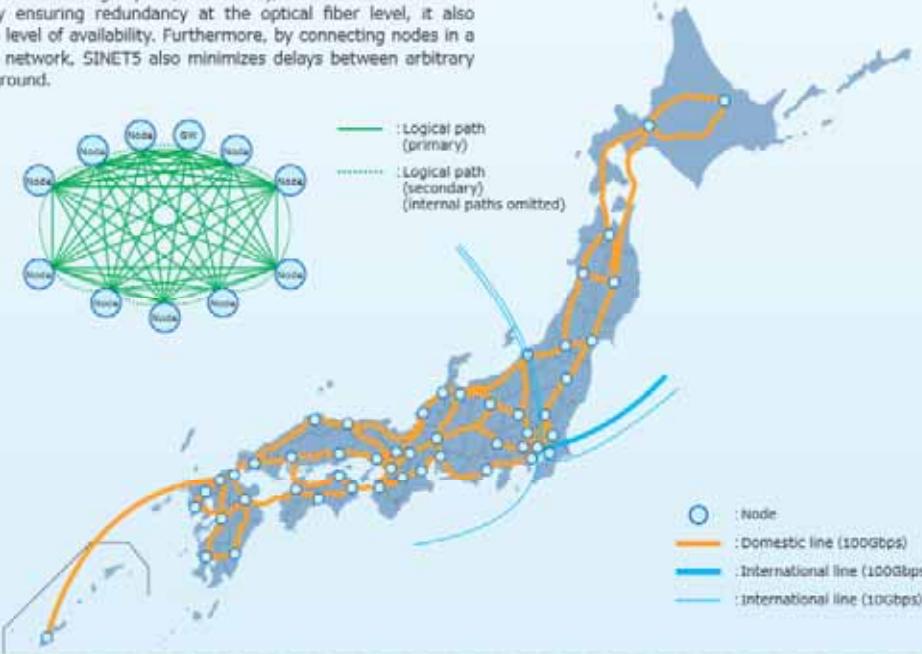
- 2 professionals

### Admin (4)

- 4 professionals

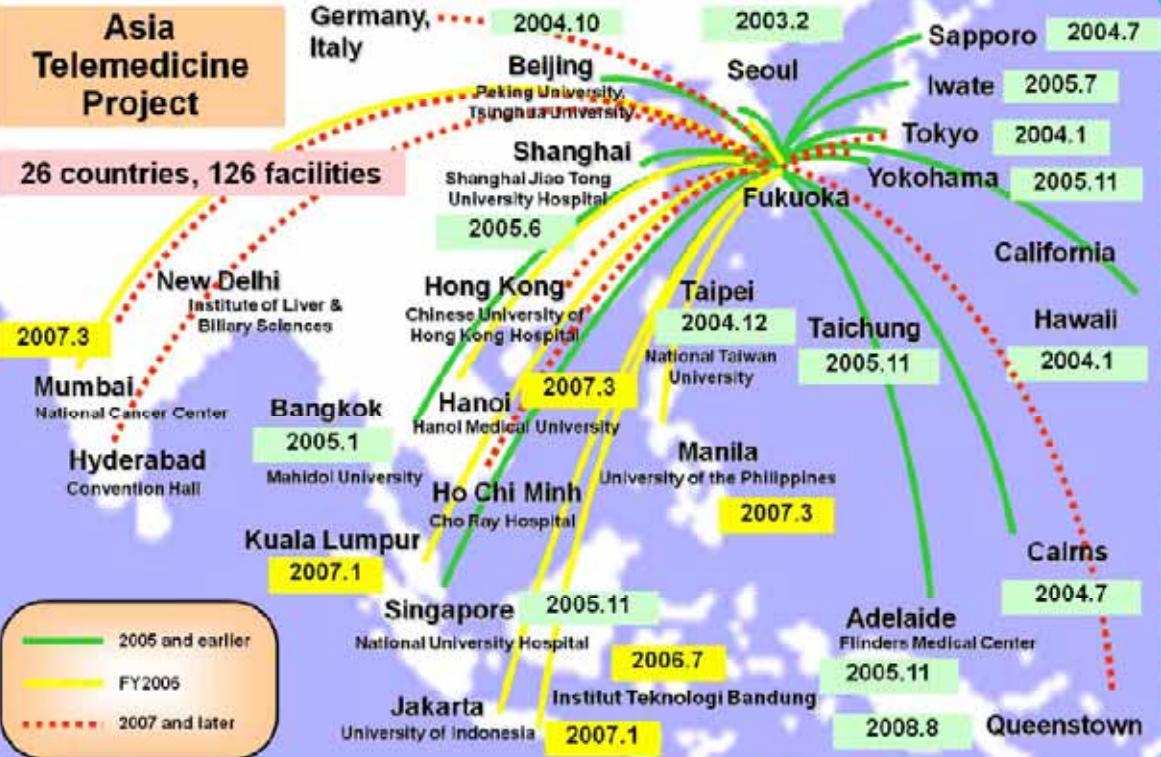
## Domestic Network Topology

SINET5 achieves the realization of a nationwide 100Gbps network. By securing optical fiber lines to form the shortest possible connections between nodes and using the latest cutting-edge transmission devices, SINET5 provides an ultra-high-speed, low-latency, scalable network. At the same time, by ensuring redundancy at the optical fiber level, it also ensures a high level of availability. Furthermore, by connecting nodes in a full mesh-type network, SINET5 also minimizes delays between arbitrary points on the ground.



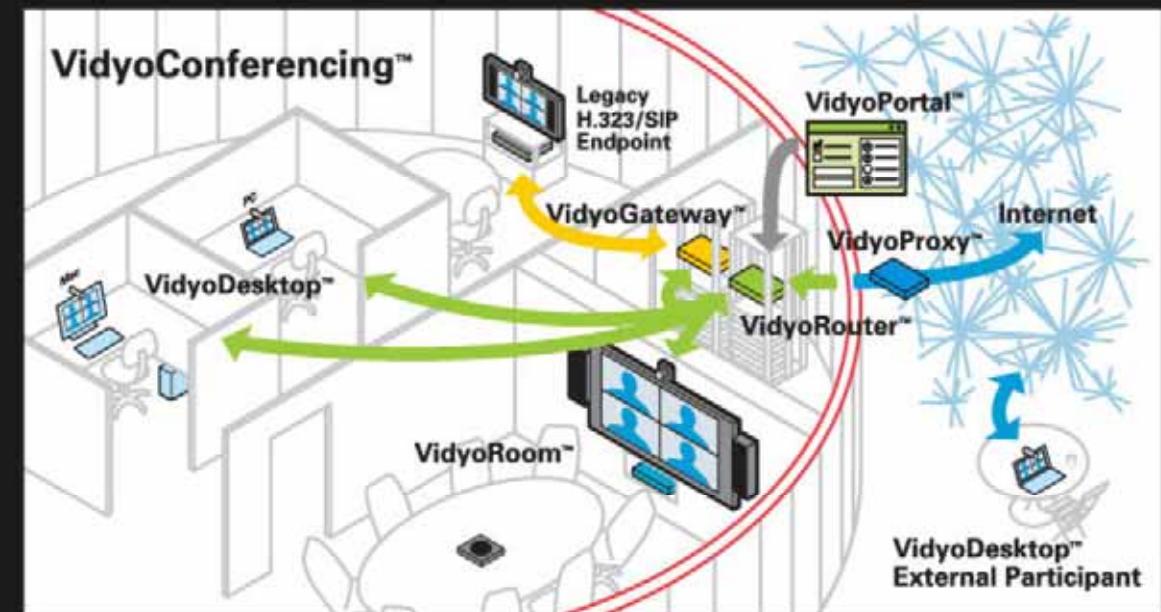
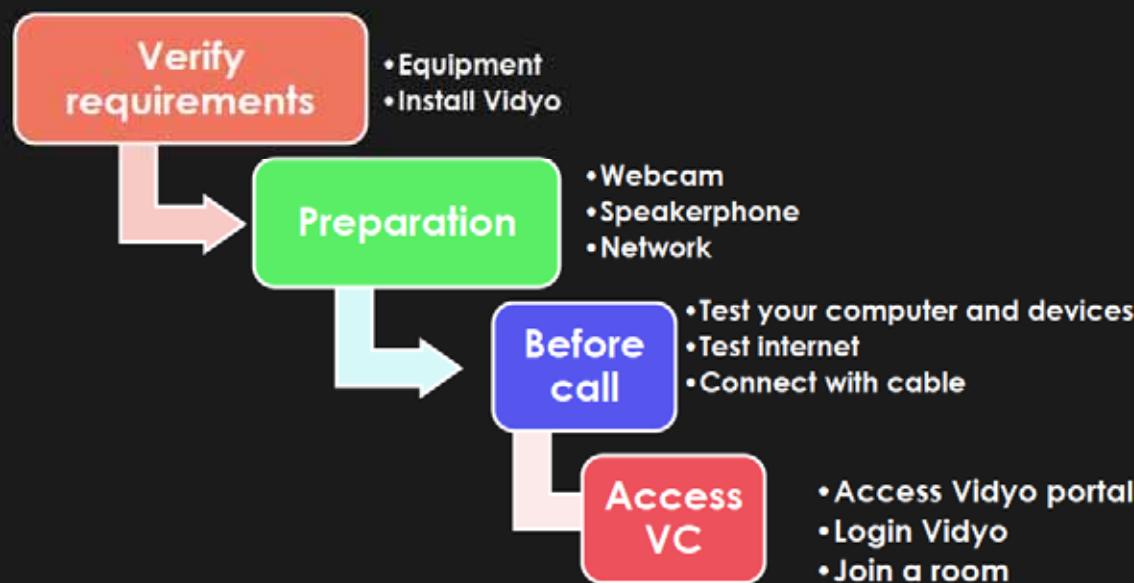
## Asia Telemedicine Project

26 countries, 126 facilities

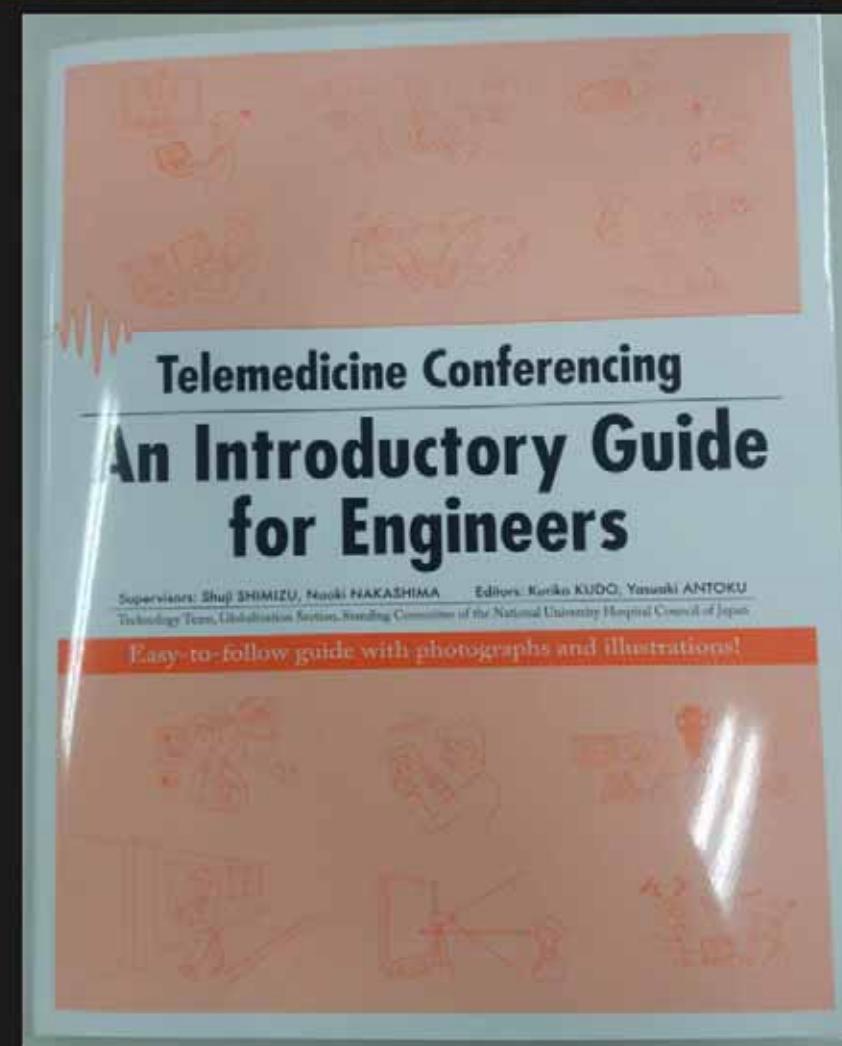


# TEMDEC Project

# Workflow preparation phase



# Systematic and Standard to manage complexity



# Med-hok

The screenshots illustrate the Med-hok platform's interface, which includes a main dashboard with a globe icon and a 'Case Teleconference' section, and a detailed training report for endoscopy engineering with Mexico.

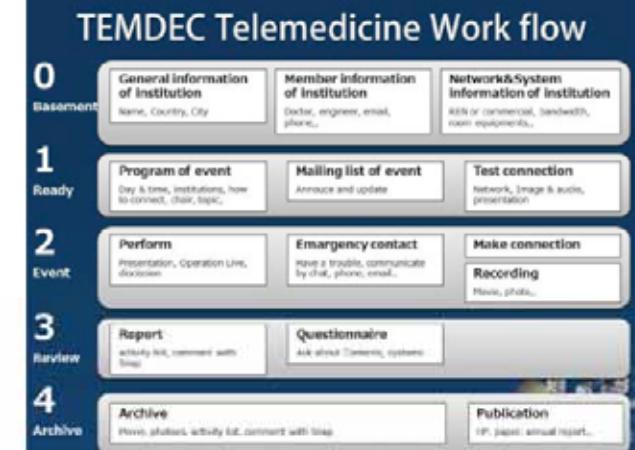
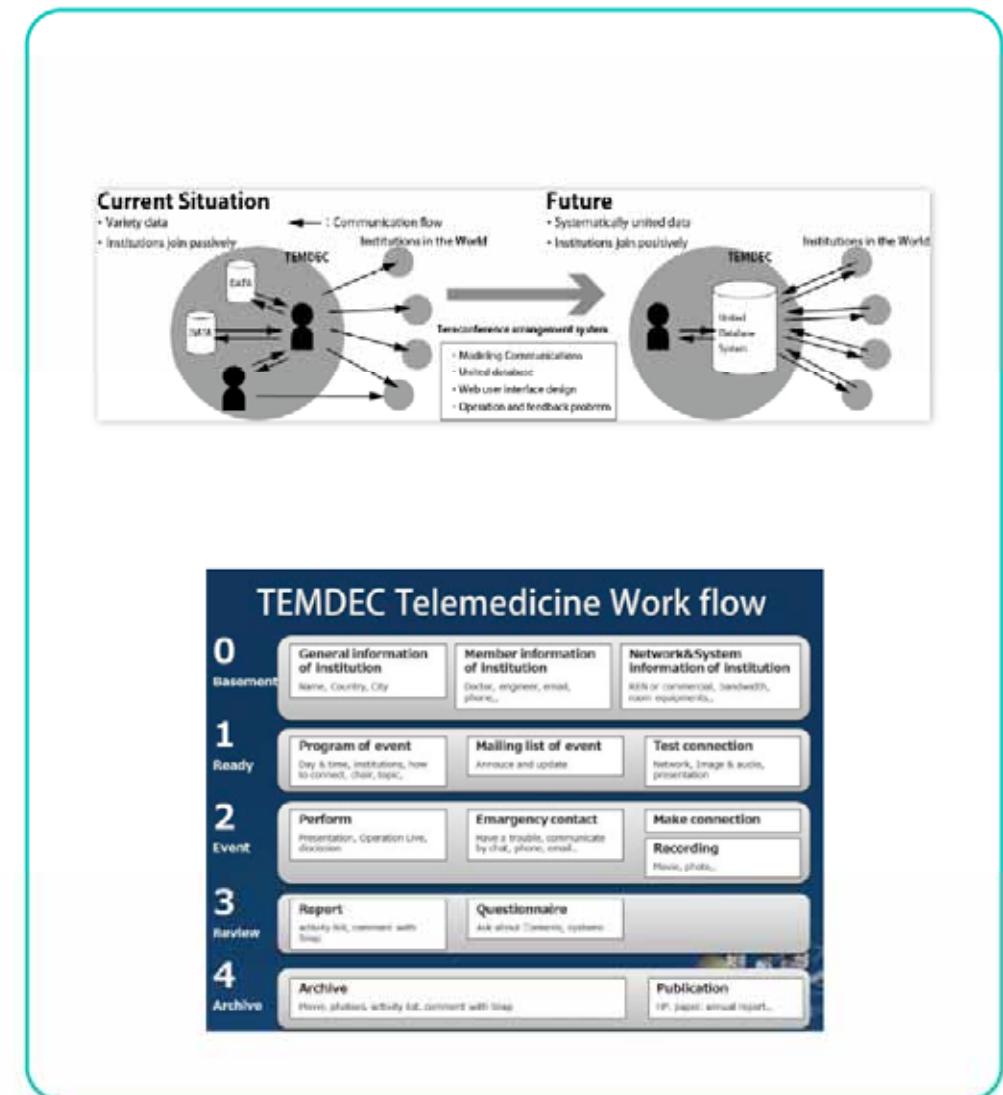
**Training-report of Endoscopy and Engineering with Mexico**

**Key Members:**

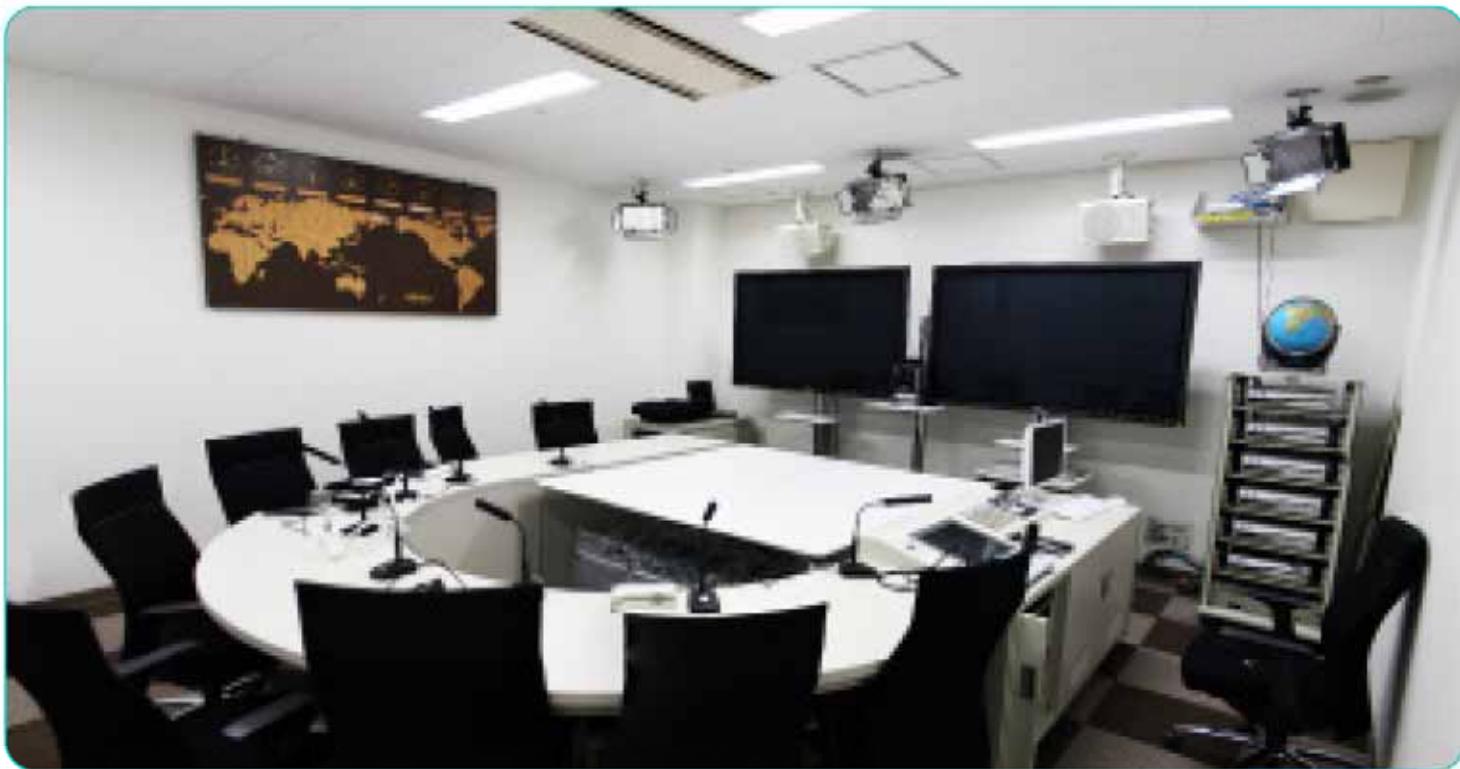
Role	Name	Institution	Country
Chair	Shig Shimizu	Kyushu University Hospital	JP
Chief Engineer 1	Nancy Gertudiz	Corporación Universitaria para el Desarrollo de Internet	MX
Chief Engineer 2	Pham Ngoc Dao	University Medical Center HCMC	VN
Chief Engineer 3	Gilberto Villa S.	Universidad Javeriana Cali	CO

**Connecting Institutions:**

City, Country	Moderator	Local Engineer
Fukuoka, JP	Shig Shimizu	Nancy Gertudiz
Mexico City, MX	Angélica Hernández Gómez	Cecilia Benítez
Mérida, MX	Mónica Kasten	-
Mexico City, MX	Angélica Hernández	Silvana Jalis
Cozumel, MX	-	Martina Avela
Tegucigalpa, MZ	Jeanette Aceita Alvarado	-
Mexico City, MX	Miguel Tamayo	Maria de los Angeles Chávez
Mexico City, MX	José Luis Rodríguez	-
Panama, PR	Luis Espejo	Luis Espejo



Source: [http://www.temdec.med.kyushu-u.ac.jp/medhok\\_min/about\\_02purpose.html](http://www.temdec.med.kyushu-u.ac.jp/medhok_min/about_02purpose.html)



## Physical spaces

- VVC Room
- Stock room
- Telemedicine Centre Office

# Telemedicine conference room

- **2** LCD Displays – Panasonic 80"
- **2** speakers – Panasonic RAMSA
- **3** reflectores light faces
- Tele-pointer server (in house development)
- DVTS Server (older)
- Polycom HDX **9000**
- Vidyo room HD **230**
- Lifesize CODEC
- **8** personal seat (microphone)
  - 3 conection seats
    - Power, network, DVI, RGB
- Control Console
- Sony PTZ Camera / remote control
- Media Servers
- Audio and video peripheral

# Infrastructure - Servers

- 2 Vidyo Portal
  - VPN
  - Public
- 2 Vidyo Gateway
  - 1 line
  - XF – Bigger (1-5)
- Vidyo Router
  - VPN
  - Public
- Vidyo replay
  - Streaming
- Media servers (Storage)
- Tele-pointer (in house development)
- Collaboration JoinView (Joint venture)
- Adobe Connect

# VC models

Software oriented



Hardware – specific purpose

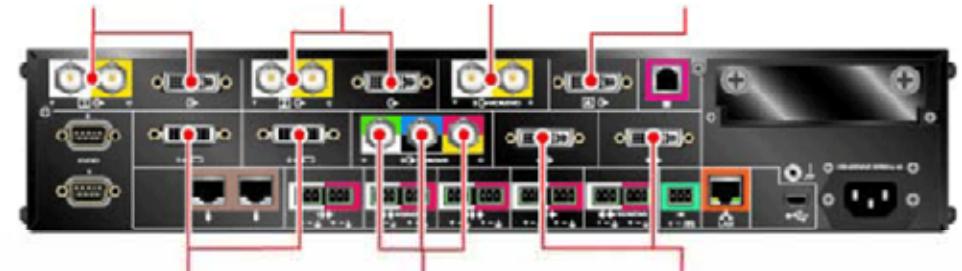
## Polycam HDX 9004

Video Output 1:  
BNC and DVI for  
the main monitor

Video Output 2:  
BNC and DVI for the  
second monitor

Video Output 3: BNC  
for recording calls to  
VCR/DVD

Video Output 4: DVI  
for content display



Video Inputs 1 and 2:  
HDCI for camera 1  
and camera 2

Video Input 3: BNC for  
VCR/DVD to play  
content into calls

Video Inputs 4 and 5: DVI  
for playing content from a  
computer into calls

# Minimum requirements (Vidyo Desktop)

Computer	Webcam	Network	Speaker phone
<ul style="list-style-type: none"><li>• OS<ul style="list-style-type: none"><li>• W10/8.X/7/XP</li><li>• OS X 10.6</li></ul></li><li>• CPU<ul style="list-style-type: none"><li>• Core 2 Duo 2 GHz</li></ul></li><li>• RAM<ul style="list-style-type: none"><li>• 2 GB</li></ul></li></ul>	<ul style="list-style-type: none"><li>• Logicool <u>HD</u><ul style="list-style-type: none"><li>• C920, C910, BCC950,</li><li>• iSight</li></ul></li></ul>	<ul style="list-style-type: none"><li>• No global IP address</li><li>• Bandwidth<ul style="list-style-type: none"><li>• Few Mbps</li></ul></li></ul>	<ul style="list-style-type: none"><li>• Build-in echo canceller</li><li>• USB headset<ul style="list-style-type: none"><li>• Phoenix Duet, Phoenix Quattro</li><li>• Plantronics headset series</li></ul></li></ul>

Affordable

# Hardware

Control



High Definition Cameras



# TEMDEC AS A TESTBED

New tools and systems

JOIN THE ZOOM USER CONFERENCE **ZOOMTOPIA** | 9.26.17

SOLICITAR UNA DEMOSTRACIÓN 1.888.799.9565 PREGUNTAS FRECUENTES SOPORTE

**zoom** SOLUCIONES ▾ PLANES Y PRECIOS ENTRAR A UNA REUNIÓN SER ANFITRIÓN DE UNA REUNIÓN ▾ INGRESAR REGÍSTRATE, ES GRATUITA

**Reuniones**  
Reuniones en línea, capacitación y soporte técnico  
[Mirar el video >](#) [Más información >](#)

**Seminario web con video**  
Eventos de marketing y foros abiertos  
[Mirar el video >](#) [Más información >](#)

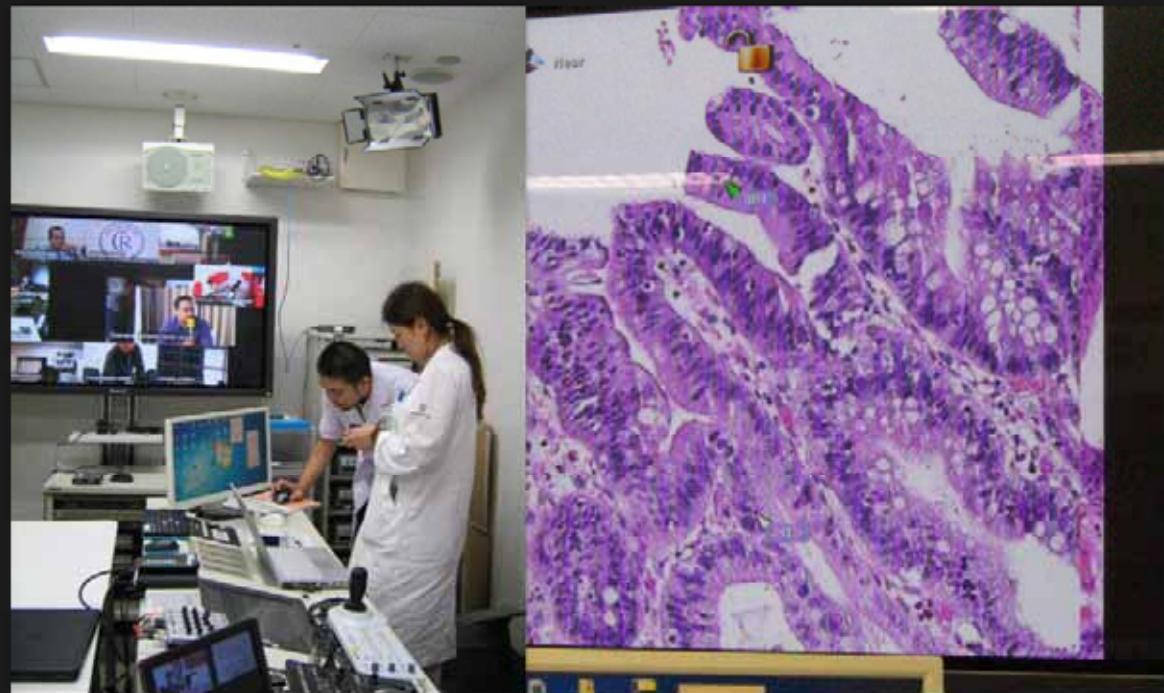
**Zoom Rooms**  
Construir salas de conferencias habilitadas para la colaboración  
[Mirar el video >](#) [Más información >](#)

**Mensajería instantánea comercial**  
Mensajería y uso compartido de archivo en multiplataforma  
[Mirar el video >](#) [Más información >](#)

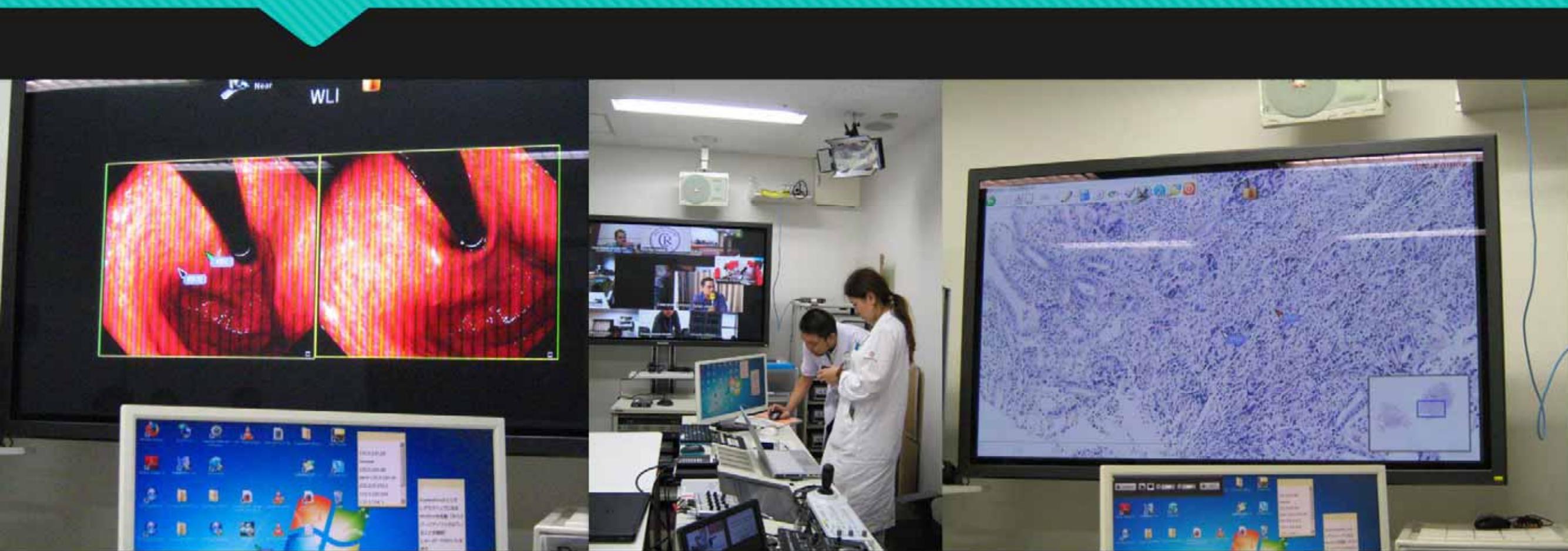
**Conector de H.323/SIP**  
Traer los sistemas de video H.323/SIP a la nube  
[Mirar el video >](#) [Más información >](#)

**Plataforma del programador**  
Dele poder a sus aplicaciones con el uso compartido de pantallas, video y voz  
[Cíentes destacados >](#) [Más información >](#)

Telepointer: In house development



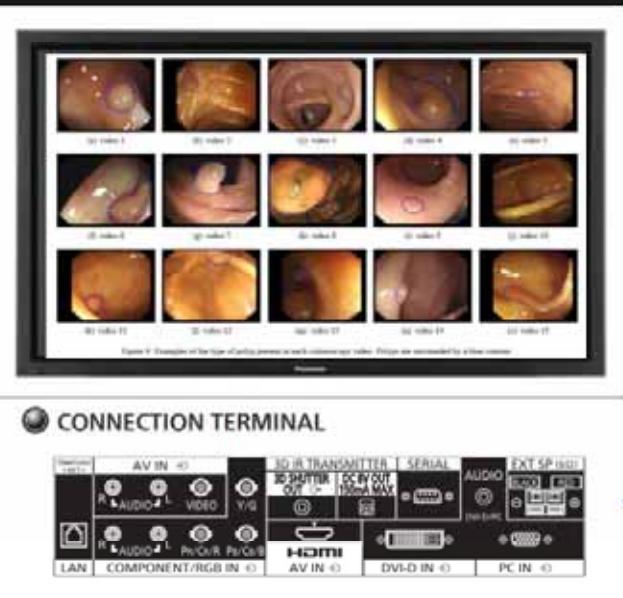
# Telepointer



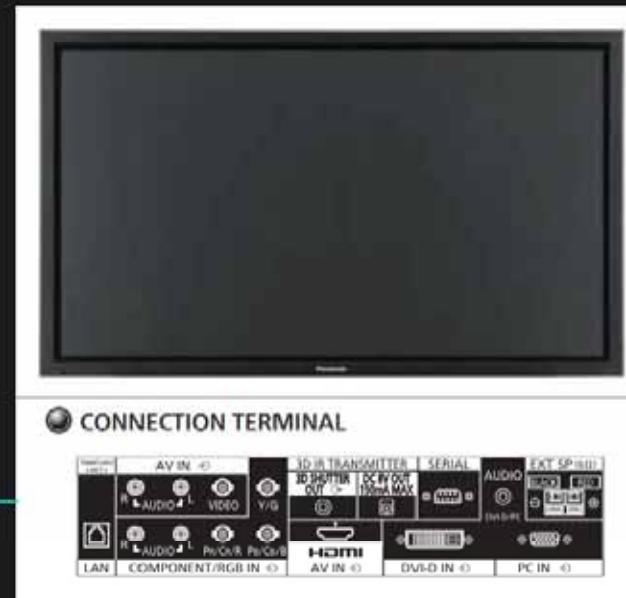
# Think global, act local



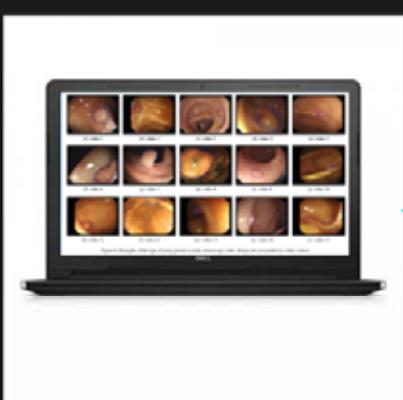
Vidyo Desktop  
(China)



TH-65PF30U (HD 2007)



TH-65PF30U (HD 2007)



Vidyo Portal  
(SINET Tokyo - APAN)



Vidyo Room HD-230  
(Kyushu University)



Recording and Storage Servers

Tele-pointer server

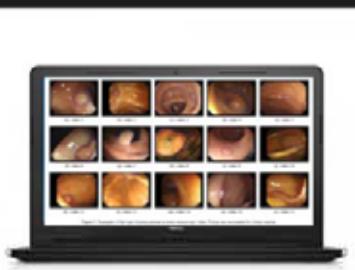


POLYCOM MCU



Vidyo Portal

Content



Professional audio system



Control Unit  
(Vydio, POLYCOM,  
DVTS)

Switch video content transmission (Tx)

TH-65PF20 (HD 2007)



● CONNECTION TERMINAL

AV IN	VIDEO	3D IR TRANSMITTER	SERIAL	AUDIO	EXT SP IN/OUT
R/AUDIO L		3D SHUTTER DC IN/OUT			
R/AUDIO R	VIDEO	IR IN/OUT			
LAN	COMPONENT/RGB IN	PC/IR IN/OUT			
		HDMI	DVI-D IN	PC IN	

TH-65PF20 (HD 2007)



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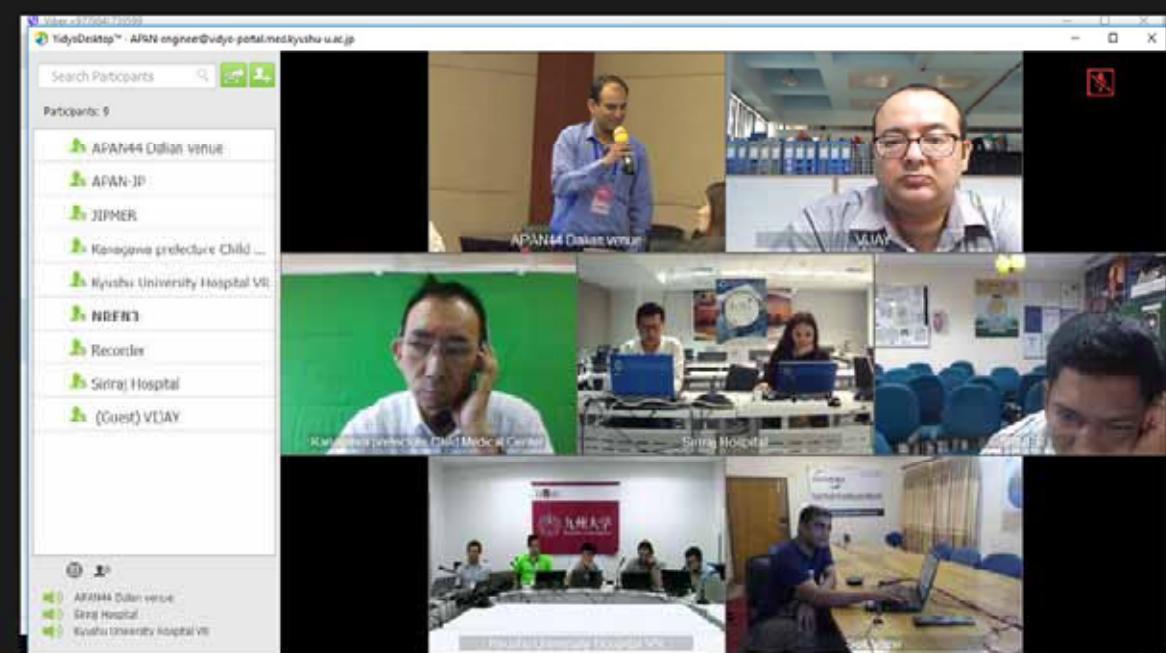


# APAN

## Specialist Sessions



## Engineer Sessions



## Operating Room

20 salas quirúrgicas

18 concurrent interventions

30 interventions daily – 9500 case/year

General surgery, gyn, otology, urology,  
orthopedic, cardiac, dental, pediatrics

Endoscopy surgery is ordinary practice

Robots



## CUDI Overview

Corporación Universitaria para el Desarrollo de Internet  
<http://www.cudi.mx>.

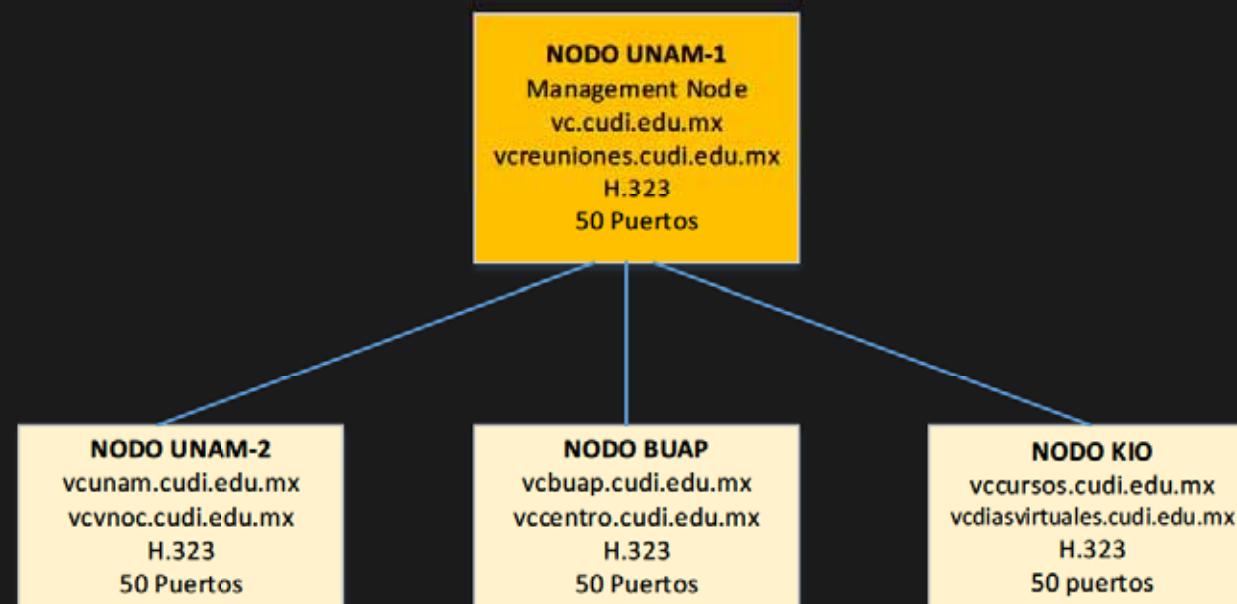
Funded 1999, technical responsible for National Education and Research Network in Mexico

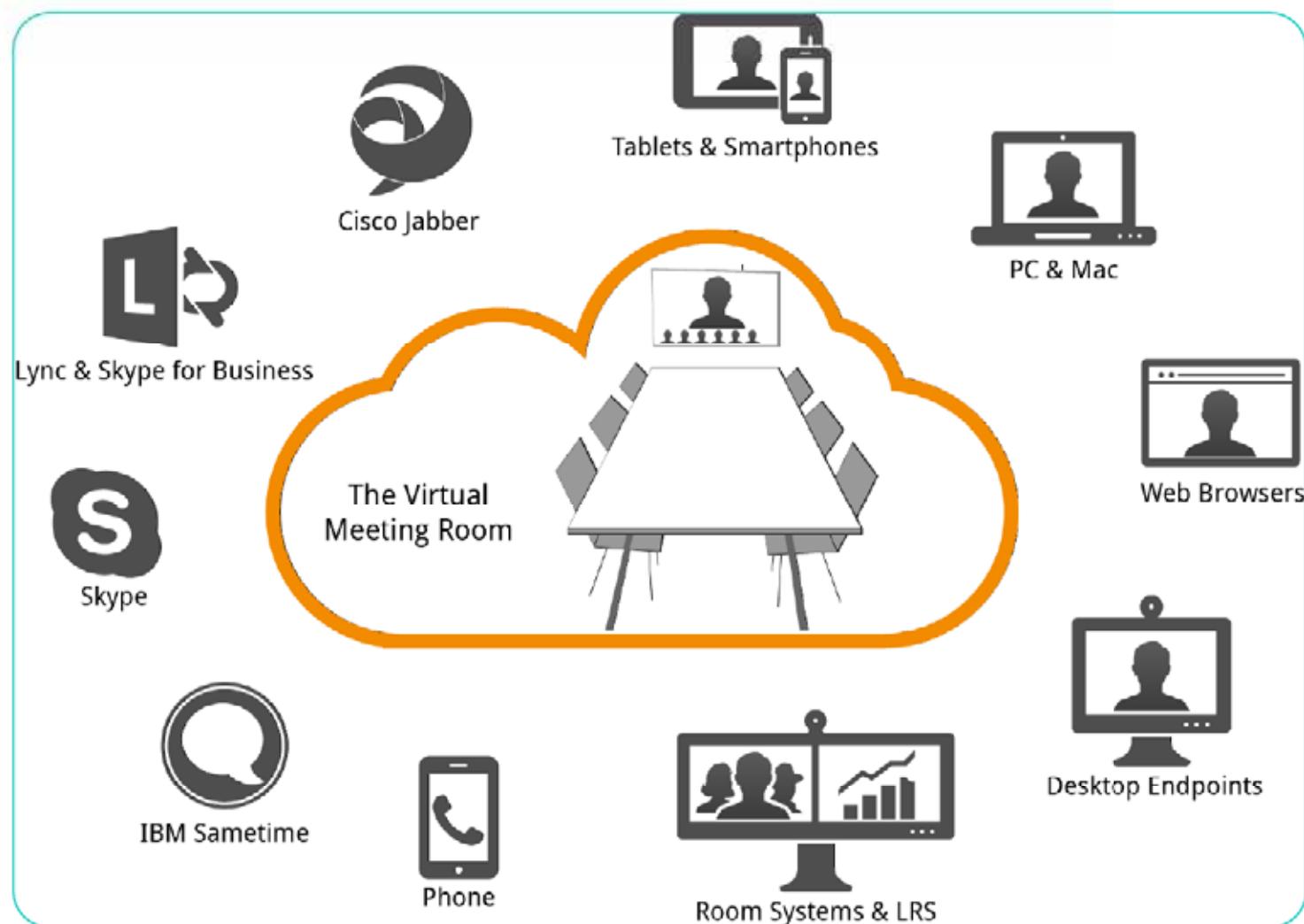
Obligation of the federal government to support the development of the NREN

550 education campus connected

Member of Latin CLARA Network

[Brasil](#), [Colombia](#), [Mexico](#), [Costa Rica](#), Chile (45%)

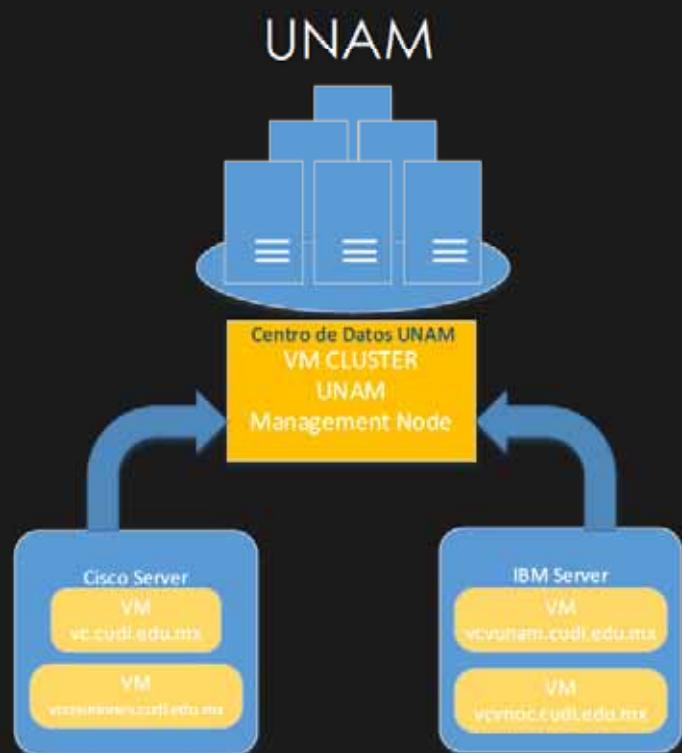




## PEXIP

- Support MCU H.323
- Support End Point H.323, computers, tablets, smartphones
- Video and content transmission
- Server performance
- Server Performance (balanced CPU, RAM, Network and Hard Disk)

# Data Centers supporting VC CUDI

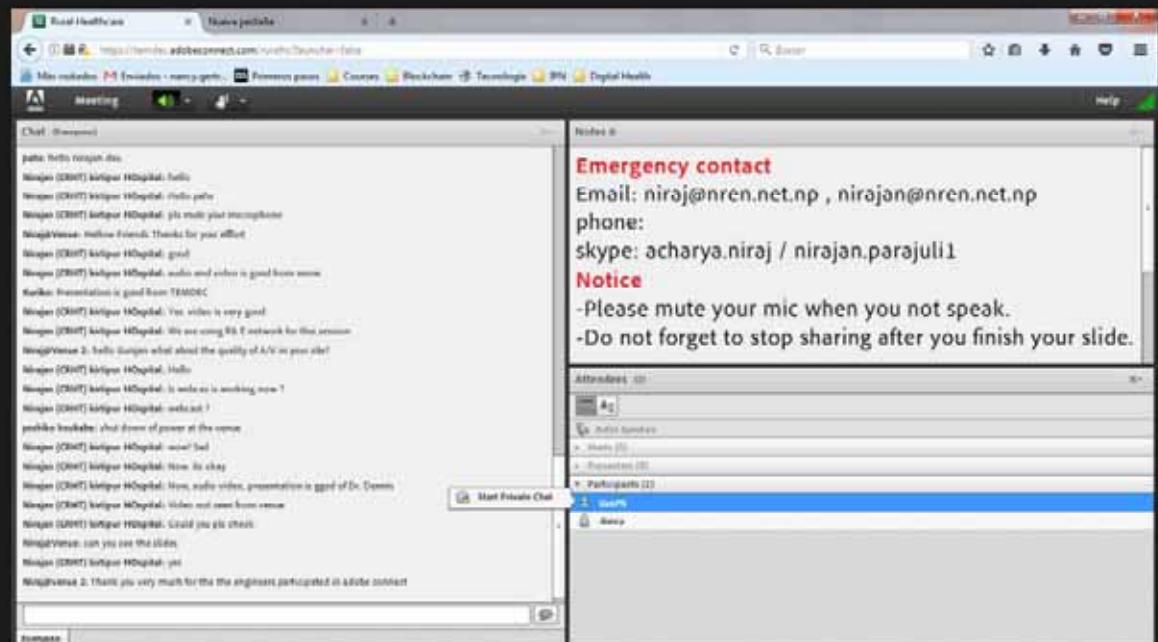


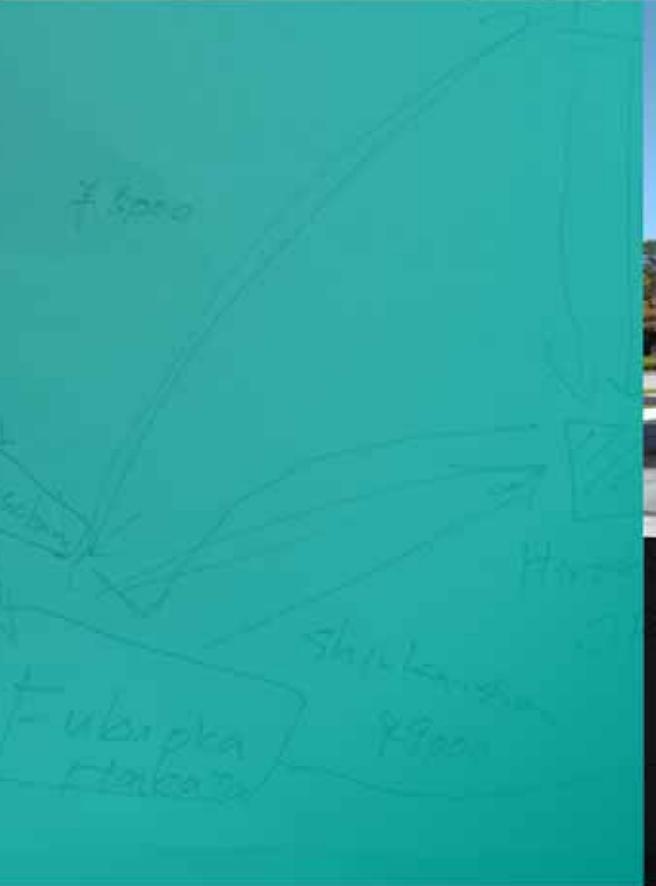
# Policies

- Informatics Kyushu University
- SW
- HW
- Office
- Dormitory
- Education, education, education

## Next steps

- To programme visits and sessions to share experience with doctors and engineers from medical schools and hospitals
  - To define a working plan with attendants
  - To be prepared when there is not engineer
    - To write standard process
    - To select best practices from video recording
  - To implement knowledge support based on chat recordings in telemedicine sessions
  - To continue to collaborate with TEMDEC





有難う 御座います  
arigatou gozaimasu  
Thank you

*Muchas gracias  
equipo TEMDEC*